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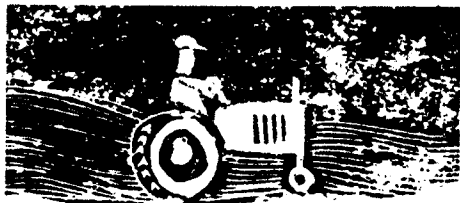
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The mind is a formidable jailer

# A Pirandellian prison

The following article is the result of a research project at Stanford University conducted by Philip G. Zimbardo, professor of psychology, and three graduate-student colleagues: W. Curtis Banks, Craig Haney and David Jaffe.

*In prison, those things withheld from and denied to the prisoner become precisely what he wants most of all.*

—Eldridge Cleaver, "Soul on Ice."

*Our sense of power is more vivid when we break a man's spirit than when we win his heart.*

—Eric Hoffer, "The Passionate State of Mind."

*Every prison that men build is built with bricks of shame, and bound with bars lest Christ should see how men their brothers maim.*

—Oscar Wilde, "The Ballad of Reading Gaol."

*Wherever anyone is against his will that is to him a prison.*

—Epictetus, "Discourses."

The quiet of a summer morning in Palo Alto, Calif., was shattered by a screeching squad car siren as police swept through the city picking up college students in a surprise mass arrest. Each suspect was charged with a felony, warned of his constitutional rights, spread-eagled against the car, searched, handcuffed and carted off in the back seat of the squad car to the police station for booking.

After fingerprinting and the preparation of identification forms for his "jacket" (central information file), each prisoner was left isolated in a detention cell to wonder what he had done to get himself into this mess. After a while, he was blindfolded and transported to the "Stanford County Prison." Here he began the process of becoming a prisoner—stripped naked, skin-searched, deloused and issued a uniform, bedding, soap and towel.

The warden offered an impromptu welcome:

"As you probably know, I'm your warden. All of you have shown that you are unable to function outside in the real world for one reason or another—that somehow you lack the responsibility of good citizens of this great country. We of this prison, your correctional staff, are going to help you learn what your responsibilities as citizens of this country are. Here are the rules. Sometime in the near future there will be a copy of the rules posted in each of the cells. We expect you to know them and to be able to recite them by number. If you follow all of these rules and keep your hands clean, repent for your misdeeds and show a proper attitude of penitence, you and I will get along just fine."

There followed a reading of the 16 basic rules of prisoner conduct. "Rule Number One: Prisoners

must remain silent during rest periods, after lights are out, during meals and whenever they are outside the prison yard. Two: Prisoners must eat at mealtimes and only at mealtimes. Three: Prisoners must not move, tamper, deface or damage walls, ceilings, windows, doors, or other prison property. . . . Seven: Prisoners must address each other by their ID number only. Eight: Prisoners must address the guards as 'Mr. Correctional Officer.' . . . Sixteen: Failure to obey any of the above rules may result in punishment."

By late afternoon these youthful "first offenders" sat in dazed silence on the cots in their barren cells trying to make sense of the events that had transformed their lives so dramatically.

If the police arrests and processing were executed with customary detachment, however, there were some things that didn't fit. For these men were now part of a very unusual kind of prison, an experimental mock prison, created by social psychologists to study the effects of imprisonment upon volunteer research subjects. When we planned our two-week-long simulation of prison life, we sought to understand more about the process by which people called "prisoners" lose their liberty, civil rights, independence and privacy, while those called "guards" gain social power by accepting the responsibility for controlling and managing the lives of their dependent charges.

Why didn't we pursue this research in a real prison? First, prison systems are fortresses of secrecy, closed to impartial observation, and thereby immune to critical analysis from anyone not already part of the correctional authority. Second, in any real prison, it is impossible to separate what each individual brings into the prison from what the prison brings out in each person.

We populated our mock prison with a homogeneous group of people who could be considered "normal-average" on the basis of clinical interviews and personality tests. Our participants (10 prisoners and 11 guards) were selected from more than 75 volunteers recruited through ads in the city and campus newspapers. The applicants were mostly college students from all over the United States and Canada who happened to be in the Stanford area during the summer and were attracted by the lure of earning \$15 a day for participating in a study of prison life. We selected only those judged to be emotionally stable, physically healthy, mature, law-abiding citizens.

This sample of average, middle-class, Caucasian, college-age males (plus one Oriental student) was arbitrarily divided by the flip of a coin. Half were randomly assigned to play the role of guards, the others of prisoners. There were no measurable differences between the guards and the prisoners

at the start of the experiment. Although initially warned that as prisoners their privacy and other civil rights would be violated and that they might be subjected to harassment, every subject was completely confident of his ability to endure whatever the prison had to offer for the full two-week experimental period. Each subject unhesitatingly agreed to give his "informed consent" to participate.

The prison was constructed in the basement of Stanford University's psychology building, which was deserted after the end of the summer-school session. A long corridor was converted into the prison "yard" by partitioning off both ends. Three small laboratory rooms opening onto this corridor were made into cells by installing metal barred doors and replacing existing furniture with cots, three to a cell. Adjacent offices were refurnished as guards' quarters, interview-testing rooms and bedrooms for the "warden" (Jaffe) and the "superintendent" (Zimbardo). A concealed video camera and hidden microphones recorded much of the activity and conversation of guards and prisoners. The physical environment was one in which prisoners could always be observed by the staff, the only exception being when they were secluded in solitary confinement (a small, dark storage closet, labeled "The Hole").

Our mock prison represented an attempt to simulate the psychological state of imprisonment in certain ways. We based our experiment on an in-depth analysis of the prison situation, developed after hundreds of hours of discussion with Carlo Prescott (our ex-con consultant), parole officers and correctional personnel, and after reviewing much of the existing literature on prisons and concentration camps.

"Real" prisoners typically report feeling powerless, arbitrarily controlled, dependent, frustrated, hopeless, anonymous, dehumanized and emasculated. It was not possible, pragmatically or ethically, to create such chronic states in volunteer subjects who realize that they are in an experiment for only a short time. Racism, physical brutality, indefinite confinement and enforced homosexuality were not features of our mock prison. But we did try to reproduce those elements of the prison experience that seemed most fundamental.

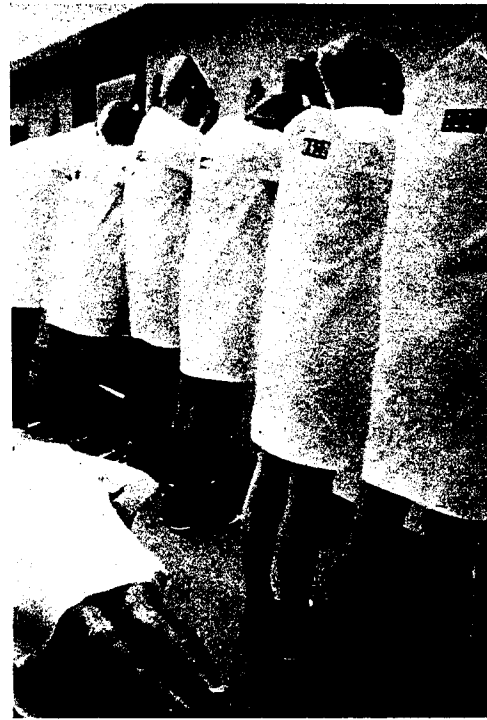
We promoted anonymity by seeking to minimize each prisoner's sense of uniqueness and prior identity. The prisoners wore smocks and nylon stocking caps; they had to use their ID numbers; their personal effects were removed and they were housed in barren cells. All of this made them appear similar to each other and indistinguishable to observers. Their smocks, which were like dresses, were worn without undergarments. caus-

ing the prisoners to be restrained in their physical actions and to move in ways that were more feminine than masculine. The prisoners were forced to obtain permission from the guard for routine and simple activities such as writing letters, smoking a cigarette or even going to the toilet; this elicited from them a childlike dependency.

Their quarters, though clean and neat, were small, stark and without esthetic appeal. The lack of windows resulted in poor air circulation, and persistent odors arose from the unwashed bodies of the prisoners. After 10 P.M. lockup, toilet privileges were denied, so prisoners who had to relieve themselves would have to urinate and defecate in buckets provided by the guards. Sometimes the guards refused permission to have them cleaned out, and this made the prison smell.

Above all, "real" prisons are machines for playing tricks with the human conception of time. In our windowless prison, the prisoners often did not even know whether it was day or night. A few hours after falling asleep, they were roused by shrill whistles for their "count." The ostensible purpose of the count was to provide a public test of the prisoners' knowledge of the rules and of their ID numbers. But more important, the count, which occurred at least once on each of the three different guard shifts, provided a regular occasion for the guards to relate to the prisoners. Over the course of the study, the duration of the counts was spontaneously increased by the guards from their initial perfunctory 10 minutes to a seemingly interminable several hours. During these confrontations, guards who were bored could find ways to amuse themselves, ridiculing recalcitrant prisoners, enforcing arbitrary rules and openly exaggerating any dissension among the prisoners.

The guards were also "deindividuated": They wore identical khaki uniforms and silver reflector sunglasses that made eye contact with them impossible. Their symbols of power were billy clubs, whistles, handcuffs and the keys to the cells and the



*Snapshots of mock-prison life: Above, a guard in uniform, a naked prisoner; left, prisoners blinded with bags await a parole-board hearing; below, the oppressiveness of line-ups and ankle chains; bottom, a new prisoner is ushered to his cell.*



"main gate." Although our guards received no formal training from us in how to be guards, for the most part they moved with apparent ease into their roles. The media had already provided them with ample models of prison guards to emulate.

Because we were as interested in the guards' behavior as in the prisoners', they were given considerable latitude to improvise and to develop strategies and tactics of prisoner management. Our guards were told that they must maintain "law and order" in this prison, that they were responsible for handling any trouble that might break out, and they were cautioned about the seriousness and potential dangers of the situation they were about to enter. Surprisingly, in most prison systems, "real" guards are not given much more psychological preparation or adequate training than this for what is one of the most complex, demanding and dangerous jobs our society has to offer. They are expected to learn how to adjust to their new employment mostly from on-the-job experience, and from contacts with the "old bulls" during a survival-of-the-fittest orientation period. According to an orientation manual for correctional officers at San Quentin, "the only way you really get to know San Quentin is through experience and time. Some of us take more time and must go through more experiences than others to accomplish this; some really never do get there."

You cannot be a prisoner if no one will be your guard, and you cannot be a prison guard if no one

takes you or your prison seriously. Therefore, over time a perverted symbiotic relationship developed. As the guards became more aggressive, prisoners became more passive; assertion by the guards led to dependency in the prisoners; self-aggrandizement was met with self-deprecation, authority with helplessness, and the counterpart of the guards' sense of mastery and control was the depression and hopelessness witnessed in the prisoners. As these differences in behavior, mood and perception became more evident to all, the need for the now "righteously" powerful guards to rule the obviously inferior and powerless inmates became a sufficient reason to support almost any further indignity of man against man:

Guard K: "During the inspection, I went to cell 2 to mess up a bed which the prisoner had made and he grabbed me, screaming that he had just made it, and he wasn't going to let me mess it up. He grabbed my throat, and although he was laughing I was pretty scared. . . . I lashed out with my stick and hit him in the chin (although not very hard), and when I freed myself I became angry. I wanted to get back in the cell and have a go with him, since he attacked me when I was not ready."

Guard M: "I was surprised at myself. . . . I made them call each other names and clean the toilets out with their bare hands. I practically considered the prisoners cattle, and I kept thinking: 'I have to watch out for them in case they try something.'"

Guard A: "I was tired of seeing the prisoners in their rags and smelling the strong odors of their bodies that

filled the cells. I watched them tear at each other on orders given by us. They didn't see it as an experiment. It was real and they were fighting to keep their identity. But we were always there to show them who was boss."

*Power takes as ingratitude the writhing of its victims.*

—Rabindranath Tagore, "Stray Birds."

Because the first day passed without incident, we were surprised and totally unprepared for the rebellion that broke out on the morning of the second day. The prisoners removed their stocking caps, ripped off their numbers and barricaded themselves inside the cells by putting their beds against the doors. What should we do? The guards were very much upset because the prisoners also began to taunt and curse them to their faces. When the morning shift of guards came on, they were upset at the night shift who, they felt, must have been too permissive and too lenient. The guards had to handle the rebellion themselves, and what they did was startling to behold.

At first they insisted that reinforcements be called in. The two guards who were waiting on stand-by call at home came in, and the night shift of guards voluntarily remained on duty (without extra pay) to bolster the morning shift. The guards met and decided to treat force with force. They got a fire extinguisher that shot a stream of skin-chilling carbon dioxide and forced the prisoners away from the doors; they broke into each cell,

stripped the prisoners naked, took the beds out, forced the prisoners who were the ringleaders into solitary confinement and generally began to harass and intimidate the prisoners.

After crushing the riot, the guards decided to head off further unrest by creating a privileged cell for those who were "good prisoners" and then, without explanation, switching some of the troublemakers into it and some

of the good prisoners out into the other cells. The prisoner ringleaders could not trust these new cellmates because they had not joined in the riot and might even be "snitches." The prisoners never again acted in unity against the system. One of the leaders of the prisoner revolt later confided:

"If we had gotten together then, I think we could have taken over the place. But when I saw the revolt wasn't

## Voice from the real world

*Professor Zimbardo's research into the psychology of prisons has put him in touch with many real prisoners. Here are excerpts from a convict's letter.*

I was recently released from "solitary confinement" after being held therein for 37 months. A silent system was imposed upon me and to even "whisper" to a man in the next cell resulted in being beaten by guards, sprayed with chemical Mace, blackjacked, stomped and thrown into a "strip-cell" naked to sleep on a concrete floor without bedding, covering, wash basin, or even a toilet. The floor served as toilet and bed, and even there the "silent system" was enforced. To let a "moan" escape your lips because of the pain and discomfort . . . resulted in another beating. I spent not days, but months there during my 37 months in solitary . . . I have filed every writ possible against the administrative acts of brutality. The state courts have all denied the petition. Because of my refusal to let "things die down" and "forget" all that happened during my 37 months in solitary . . . I am the most hated prisoner in Penitentiary, and called a "hard-core incorrigible."

Professor Zimbardo, maybe I am an incorrigible, but if true, it's because I would rather die than to accept being treated less than a human being. I have never complained of my prison sentence as being unjustified except through legal means of appeals. I have never put a knife on a guard's throat and demanded my release. I know that thieves must be punished and I don't think I will be a thief when I am released. No, I'm not rehabilitated. It's just that I no longer think of becoming wealthy by stealing. I now only think of "killing." Killing those who have beaten me and treated me as if I were a dog. I hope and pray for the sake of my own soul and future life of freedom, that I am able to overcome the bitterness and hatred which eats daily at my soul, but I know to overcome it will not be easy.

working. I decided to toe the line. Everyone settled into the same pattern. From then on, we were really controlled by the guards."

It was after this episode that the guards really began to demonstrate their inventiveness in the application of arbitrary power. They made the prisoners obey petty, meaningless and often inconsistent rules, forced them to engage in tedious, useless work, such as moving cartons back and forth between closets and picking thorns out of their blankets for hours on end. (The guards had previously dragged the blankets through thorny bushes to create this disagreeable task.) Not only did the prisoners have to sing songs or laugh or refrain from smiling on command; they were also encouraged to curse and vilify each other publicly during some of the counts. They sounded off their numbers endlessly and were repeatedly made to do push-ups, on occasion with a guard stepping on them or a prisoner sitting on them.

Slowly the prisoners became resigned to their fate and even behaved in ways that actually helped to justify their dehumanizing treatment at the hands of the guards. Analysis of the tape-recorded private conversations between prisoners and of remarks made by them to interviewers revealed that fully half could be classified as nonsupportive of other prisoners. More dramatic, 85 per cent of the evaluative state-

ments by prisoners about their fellow prisoners were uncomplimentary and deprecating.

This should be taken in the context of an even more surprising result. What do you imagine the prisoners talked

about when they were alone in their cells with each other, given a temporary respite from the continual harassment and surveillance by the guards? Girl friends, career plans, hobbies or politics?

No, their concerns were almost exclusively riveted to prison topics. Their monitored conversations revealed that only 10 per cent of the time was devoted to "outside" topics, while 90 per cent of the time they discussed escape plans, the awful food, grievances or ingratiating tactics to use with specific guards in order to get a cigarette, permission to go to the toilet or some other favor. Their obsession with these immediate survival concerns made talk about the past and future an idle luxury.

And this was not a minor point. So long as the prisoners did not get to know each

other as people, they only extended the oppressiveness and reality of their life as prisoners. For the most part, each prisoner observed his fellow prisoners allowing the guards to humiliate them, acting like compliant sheep, carrying out mindless orders with total obedience and even being cursed by fellow prisoners (at a guard's command). Under such circumstances, how could a prisoner have respect for his fellows, or any self-respect for what he obviously was becoming in the eyes of all those evaluating him?

*Life is the art of being well deceived; and in order that the deception may succeed it must be habitual and uninterrupted.*

—William Hazlitt,  
"On Pedantry,"  
in "The Round Table."



Professor Zimbardo, as "superintendent" of the mock prison meets with a group of "prisoners" in numbered smocks.

The combination of realism and symbolism in this experiment had fused to create a vivid illusion of imprisonment. The illusion merged inextricably with reality for at least some of the time for every individual in the situation. It was remarkable how readily we all slipped into our roles, temporarily gave up our identities and allowed these assigned roles and the social forces in the situation to guide, shape and eventually to control our freedom of thought and action.

But precisely where does one's "identity" end and one's "role" begin? When the private self and the public role behavior clash, what direction will attempts to impose consistency take? Consider the reactions of the parents, relatives and friends of the prisoners who visited their forlorn sons, brothers and lovers during two scheduled visitors' hours. They were taught in short order that they were our guests, allowed the privilege of visiting only by complying with the regulations of the institution. They had to register, were made to wait half an hour, were told that only two visitors could see any one prisoner; the total visiting time was cut from an hour to only 10 minutes, they had to be under the surveillance of a guard, and before any parents could enter the visiting area, they had to discuss their son's case with the warden. Of course they complained about these arbitrary rules, but their conditioned, middle-class reaction was to work within the system to appeal privately to the superintendent to make conditions better for their prisoners.

In less than 36 hours, we were forced to release prisoner 8612 because of extreme depression, disorganized thinking, uncontrollable crying and fits of rage. We did so reluctantly because we believed he was trying to "con" us—it was unimaginable that a volunteer prisoner in a mock prison could legitimately be suffering and disturbed to that extent. But then on each of the next three days another prisoner reacted with similar anxiety symptoms, and we were forced to terminate them, too. In a fifth case, a prisoner was released after developing a psychosomatic rash over his entire body (triggered by rejection of his parole appeal by the mock parole board). These men were simply unable to make an adequate adjustment to prison life. Those who endured the prison experience to the end could be distinguished from those who broke down and were released early in only one dimension—authoritarianism. On a psychological test designed to reveal a person's authoritarianism, those prisoners who had the highest scores were best able to function in this authoritarian prison environment.

If the authoritarian situation became a serious matter for the prisoners, it became even more serious—and sinister—for the guards. Typically, the guards insulted the prisoners, threatened them, were physically aggressive, used instruments (night sticks, fire extinguishers, etc.) to keep the prisoners in line and referred to them in impersonal, anonymous, deprecating ways: "Hey, you," or "You [obscenity], 5401, come here." From the first to the last day, there was a significant increase in the guards' use of most of these domineering, abusive tactics.

Everyone and everything in the prison was defined by power. To be a guard who did not take advantage of this institutionally sanctioned use of power was to appear "weak," "out of it," "wired up by the prisoners," or simply a deviant from the established norms of appropriate guard behavior. Using Erich Fromm's definition of sadism, as "the wish for absolute control over another living being," all of the mock guards at one time or another during this study behaved sadistically toward the prisoners. Many of them reported—in their diaries, on critical-incident report forms and during post-experimental interviews—being delighted in the new-found power and control they exercised and sorry to see it relinquished at the end of the study.

Some of the guards reacted to the situation in the extreme and behaved with great hostility and cruelty in the forms of degradation they invented for the prisoners. But others were kinder; they occasionally did little favors for the prisoners, were reluctant to punish them, and avoided situations where prisoners were being harassed. The torment experienced by one of these good guards is obvious in his perceptive analysis of what it felt like to be responded to as a "guard": "What made the experience most depressing for me was the fact that we were continually called upon to act in a way that just was contrary to what I really feel inside. I don't feel like I'm the type of person that would be a guard, just constantly giving out . . . and forcing people to do things, and pushing and lying—it just didn't seem like me, and to continually keep up and put on a face like that is

just really one of the most oppressive things you can do. It's almost like a prison that you create yourself—you get into it, and it becomes almost the definition you make of yourself, it almost becomes like walls, and you want to break out and you want just to be able to tell everyone that 'this isn't really me at all, and I'm not the person that's confined in there—I'm a person who wants to get out and show you that I am free, and I do have my own will, and I'm not the sadistic type of person that enjoys this kind of thing.'"

Still, the behavior of these good guards seemed more motivated by a desire to be liked by everyone in the system than by a concern for the inmates' welfare. No guard ever intervened in any direct way on behalf of the prisoners, ever interfered with the orders of the cruellest guards or ever openly complained about the subhuman quality of life that characterized this prison.

Perhaps the most devastating impact of the more hostile guards was their creation of a capricious, arbitrary environment. Over time the prisoners began to react passively. When our mock prisoners asked questions, they got answers about half the time, but the rest of the time they were insulted and punished—and it was not possible for them to predict which would be the outcome. As they began to "toe the line," they stopped resisting, questioning and, indeed, almost ceased responding altogether. There was a general decrease in all categories of response as they learned the safest strategy to use in an unpredictable, threatening environment from which there is no physical escape—do nothing, except what is required. Act not, want not, feel

not and you will not get into trouble in prisonlike situations.

*And the only way to really make it with the bosses [in Texas prisons] is to withdraw into yourself, both mentally and physically—literally making yourself as small as possible. It's another way they dehumanize you. They want you to make no waves in prison and they want you to make no waves when you get out.*

—Mike Middleton, ex-con,  
The Christian Science Monitor.

Can it really be, you wonder, that intelligent, educated volunteers could have lost sight of the reality that they were merely acting a part in an elaborate game that would eventually end? There are many indications not only that they did, but that, in addition, so did we and so did other apparently sensible, responsible adults.

Prisoner 819, who had gone into a rage followed by an uncontrollable crying fit, was about to be prematurely released from the prison when a guard lined up the prisoners and had them chant in unison, "819 is a bad prisoner. Because of what 819 did to prison property we all must suffer. 819 is a bad prisoner." Over and over again. When we realized 819 might be overhearing this, we rushed into the room where 819 was supposed to be resting, only to find him in tears, prepared to go back into the prison because he could not leave as long as the others thought he was a "bad prisoner." Sick as he felt, he had to prove to them he was not a "bad" prisoner. He had to be persuaded that he was not a prisoner at all, that the others were also just students, that this was just an experiment and not a prison and the prison staff

were only research psychologists. A report from the warden notes, "While I believe that it was necessary for staff [me] to enact the warden role, at least some of the time, I am startled by the ease with which I could turn off my sensitivity and concern for others for 'a good cause.'"

Consider our overreaction to the rumor of a mass escape plot that one of the guards claimed to have overheard. It went as follows: Prisoner 8612, previously released for emotional disturbance, was only faking. He was going to

round up a bunch of his friends, and they would storm the prison right after visiting hours. Instead of collecting data on the pattern of rumor transmission, we made plans to maintain the security of our institution. After putting a confederate informer into the cell 8612 had occupied to get specific information about the escape plans, the superintendent went back to the Palo Alto Police Department to request transfer of our prisoners to the old city jail. His impassioned plea was only turned down at the last minute when



*In this real prison scene, shaved heads reduce each prisoner's sense of individuality. In the mock prison, inmates wore nylon stocking caps to simulate baldness.*



the problem of insurance and city liability for our prisoners was raised by a city official. Angered at this lack of cooperation, the staff formulated another plan. Our jail was dismantled, the prisoners, chained and blindfolded, were carted off to a remote storage room. When the conspirators arrived, they would be told the study was over, their friends had been sent home, there was nothing left to liberate. After they left, we would redouble the security features of our prison making any future escape attempts futile. We even planned to lure prisoner 8612 back on some pretext and imprison him again, because he had been released on false pretenses! The rumor turned out to be just that—a full day had passed in which we collected little or no data, worked incredibly hard to tear down and then rebuild our prison. Our reaction, however, was as much one of relief and joy as of exhaustion and frustration.

When a former prison chaplain was invited to talk with the prisoners (the grievance committee had requested church services), he puzzled everyone by disparaging each inmate for not having taken any constructive action in order to get released. "Don't you know you must have a lawyer in order to get bail, or to appeal the charges against you?" Several of them accepted his invitation to contact their parents in order to secure the services of an attorney. The next night one of the parents stopped at the superintendent's office before visiting time and handed him the name and phone number of her cousin who was a public defender. She said that a priest had called her and suggested the need for a lawyer's services! We called the lawyer. He

came, interviewed the prisoners, discussed sources of bail money and promised to return again after the weekend.

But perhaps the most telling account of the insidious development of this new reality, of the gradual Kafkaesque metamorphosis of good into evil, appears in excerpts from the diary of one of the guards, Guard A:

*Prior to start of experiment:* "As I am a pacifist and nonaggressive individual I cannot see a time when I might guard and/or maltreat other living things."

*After an orientation meeting:* "Buying uniforms at the end of the meeting confirms the gamelike atmosphere of this thing. I doubt whether many of us share the expectations of 'seriousness' that the experimenters seem to have."

*First Day:* "Feel sure that the prisoners will make fun of my appearance and I evolve my first basic strategy—mainly not to smile at anything they say or do which would be admitting it's all only a game. . . . At cell 3 I stop and setting my voice hard and low say to 5486, 'What are you smiling at?' 'Nothing, Mr. Correctional Officer.' 'Well, see that you don't.' (As I walk off I feel stupid.)"

*Second Day:* "5704 asked for a cigarette and I ignored him—because I am a non-smoker and could not empathize. . . . Meanwhile since I was feeling empathetic towards 1037, I determined not to talk with him. . . . after we had count and lights out [Guard D] and I held a loud conversation about going home to our girl friends and what we were going to do to them."

*Third Day (preparing for the first visitors' night):* "After warning the prisoners not to make any complaints unless they wanted the visit terminated fast, we finally brought in the first parents. I made sure I was one of the guards on the yard, because this was my first chance for the type of manipulative power that I really like—being a very noticed figure with almost complete control over what is said or not. While the parents and prisoners sat in chairs, I sat on the end of the table dangling my feet and contradicting anything I felt like. This was the first part of the experiment I was really enjoying. . . . 817 is being obnoxious and bears watching."

*Fourth Day:* ". . . The psychologist rebukes me for handcuffing and blindfolding a prisoner before leaving the [counseling] office, and I resentfully reply that it is both necessary security and my business anyway."

*Fifth Day:* "I harass 'Sarge' who continues to stubbornly overrespond to all commands. I have singled him out for special abuse both because he begs for it and because I simply don't like him. The real trouble starts at dinner. The new prisoner (416) refuses to eat his sausage. . . . we throw him into the Hole ordering him to hold sausages in each hand. We have a crisis of authority; this rebellious conduct potentially undermines the complete control we have over the others. We decide to play upon prisoner solidarity and tell the new one that all the others will be deprived of visitors if he does not eat his dinner. . . . I walk by and slam my stick into the Hole door. . . . I am very angry at this prisoner for causing discomfort and trouble for the others. I decided to force-feed him, but he wouldn't eat.

I let the food slide down his face. I didn't believe it was me doing it. I hated myself for making him eat but I hated him more for not eating."

*Sixth Day:* "The experiment is over. I feel elated but am shocked to find some other guards disappointed somewhat because of the loss of money and some because they are enjoying themselves."

We were no longer dealing with an intellectual exercise in which a hypothesis was being evaluated in the dispassionate manner dictated by the canons of the scientific method. We were caught up in the passion of the present, the suffering, the need to control people, not variables, the escalation of power and all of the unexpected things that were erupting around and within us. We had to end this experiment. So our planned two-week simulation was aborted after only six (was it only six?) days and nights.

*We've traveled too far, and our momentum has taken over; we move idly towards eternity, without possibility of reprieve or hope of explanation.*

—Tom Stoppard, "Rosencrantz and Guildenstern Are Dead."

Was it worth all the suffering just to prove what everyone knows—that some people are sadistic, others weak and prisons are not beds of roses? If that is all we demonstrated in this research, then it was certainly not worth the anguish. We believe there are many significant implications to be derived from this experience, only a few of which can be suggested here.

The potential social value of this study derives precisely from the fact that normal, healthy, educated young men could be so radically transformed under the institutional

pressures of a "prison environment." If this could happen in so short a time, without the excesses that are possible in real prisons, and if it could happen to the "cream-of-the-crop of American youth," then one can only shudder to imagine what society is doing both to the actual guards and prisoners who are at this very moment participating in that unnatural "social experiment."

The pathology observed in this study cannot be reasonably attributed to pre-existing personality differences of the subjects, that option being eliminated by our selection procedures and random assignment. Rather, the subjects' abnormal social and personal reactions are best seen as a product of their transaction with an environment that supported the behavior that would be pathological in other settings, but was "appropriate" in this prison. Had we observed comparable reactions in a real prison, the psychiatrist undoubtedly would have been able to attribute any prisoner's behavior to character defects or personality maladjustment, while critics of the prison system would have been quick to label the guards as "psychopathic." This tendency to locate the source of behavior disorders inside a particular person or group underestimates the power of situational forces.

Our colleague, David Rosenhan, has very convincingly shown that once a sane person (pretending to be insane) gets labeled as insane and committed to a mental hospital, it is the label that is the reality which is treated and not the person. This dehumanizing tendency to respond to other people according to socially determined labels and often arbitrarily assigned roles is also apparent in a recent



"mock hospital" study designed by Norma Jean Orlando to extend the ideas in our research.

Personnel from the staff of Elgin State Hospital in Illinois role-played either mental patients or staff in a weekend simulation on a ward in the hospital. The mock mental patients soon displayed behavior indistinguishable from that we usually associate with the chronic pathological syndromes of actual mental patients: incessant pacing, uncontrollable weeping, depression, hostility, fights, stealing from each other, complaining. Many of the "mock staff" took advantage of their power to act in ways comparable to our mock guards by dehumanizing their powerless victims.

During a series of encounter debriefing sessions immediately after our experiment, we all had an opportunity to vent our strong feelings and to reflect upon the moral and ethical issues each of us faced, and we considered how we might react more morally in future "real-life" analogues to this situation. Year-long follow-ups with our subjects via questionnaires, personal interviews and group reunions indicate that their mental anguish was transient and situationally specific, but the self-knowledge gained has persisted.

For the most disturbing implication of our research comes from the parallels between what occurred in that basement mock prison and daily experiences in our own lives—and we presume yours. The physical institution of prison is but a concrete and steel metaphor for the existence of more pervasive, albeit less obvious, prisons of the mind that all of us daily

create, populate and perpetuate. We speak here of the prisons of racism, sexism, despair, shyness, "neurotic hang-ups" and the like. The social convention of marriage, as one example, becomes for many couples a state of im-

prisonment in which one partner agrees to be prisoner or guard, forcing or allowing the other to play the reciprocal role—invariably without making the contract explicit.

To what extent do we allow ourselves to become imprisoned by docilely accepting the roles others assign us or, indeed, choose to remain prisoners because being passive and dependent frees us from the need to act and be responsible for our actions? The prison of fear constructed in the delusions of the paranoid is no less confining or less real than the cell that every shy person erects to limit his own freedom in anxious anticipation of being ridiculed and rejected by his guards—often guards of his own making. ■



A mock prisoner enjoys the amenities of a "privilege cell" set up by guards to increase their psychological authority.